

7/10/05 - RAO All

	Document ID	Title	Current OR	Inventor
1	US 4413277 A	Instant replay productivity motivation system	348/86	Murray; John M.
2	US 4671772 A	Performance appraisal and training system and method of utilizing same	434/219	Slade; Michael G. et al.
3	US 5172313 A	Computerized management system	705/7	Schumacher; Billy G.
4	US 5212635 A	Method and apparatus for measurement of manufacturing technician efficiency	705/11	Ferriter; Kate M.
5	US 5239460 A	Arrangement for motivating telemarketing agents	705/11	LaRoche; Nancy J.
6	US 5416694 A	Computer-based data integration and management process for workforce planning and occupational readjustment	705/8	Parrish; Eve J. et al.
7	US 5500795 A	Method and system for monitoring and controlling the performance of a call processing center	705/11	Powers; Michael C. et al.
8	US 5826240 A	Sales presentation system for coaching sellers to describe specific features and benefits of a product or service based on input from a prospect	705/11	Brockman; Robert T. et al.
9	US 5864616 A	System and method for providing call statistics in real time	379/265.03	Hartmeier; Martina K.
10	US 5980429 A	System and method for monitoring training programs	482/8	Nashner; Lewis M.

	Document ID	Title	Current OR	Inventor
11	US 6047261 A	Method and system for monitoring and enhancing computer-assisted performance	705/11	Siefert; David M.
12	US 6049779 A	Call center incentive system and method	705/14	Berkson; Stephen P.
13	US 6094642 A	Integrated data collection and transmission system and method of tracking package data	705/28	Stephenson; Winn et al.
14	US 6119097 A	System and method for quantification of human performance factors	705/11	Ibarra; David
15	US 6157808 A	Computerized employee certification and training system	434/350	Hollingsworth; Gerald T.
16	US 6585622 B1	Interactive use an athletic performance monitoring and reward method, system, and computer program product	482/8	Shum; Albert Y. S. et al.
17	US 6792394 B1	Method and apparatus for determining the retail performance metric of entry identification time	702/187	Matsko; Michael J. et al.
18	US 6795809 B2	Method and apparatus for logging system test data in a POS system	705/16	O'Brien; Michael R. et al.
19	US 6853975 B1	Method of rating employee performance	705/11	Dirksen; William P. et al.

	Document ID	Title	Current OR	Inventor
20	US 6871185 B2	Method and apparatus for determining whether a verbal message was spoken during a transaction at a point-of-sale terminal	705/16	Walker; Jay S. et al.
21	US 6871195 B2	Method and system for remote electronic monitoring and mentoring of computer assisted performance support	706/46	Ryan; Michael et al.
22	US 20020156674 A1	System and method for recruiting employees	705/11	Okamoto, Yoriko et al.
23	US 20020178048 A1	Systems and methods for providing performance feedback to a cashier at a point-of-sale terminal	705/11	Huffman, Jackie L.
24	US 20020184085 A1	Employee performance monitoring system	705/11	Lindia, Stephen A. et al.
25	US 20040210475 A1	Variable compensation tool and system for customer service agents	705/11	Starnes, S. Renee et al.
26	US 20040215503 A1	Performance management system	705/11	Allpress, Keith Neville et al.
27	US 20050038695 A1	Method and apparatus for storing retail performance metrics	705/10	Matsko, Michael James

	Type	Ref #	Hits	Search Text	DBs
1	BRS	S2	3089	ncr.as.	US-PGPUB; USPAT
2	BRS	S3	317	S2 and (POS (point adj sale))	US-PGPUB; USPAT
3	BRS	S1	10	("3,675,204" "4,413,277" "5,172,313" "5,212,635" "5,239,460" "5,623,404" "5,684,964" "5,826,240" "5,956,695" "5,980,429").pn.	US-PGPUB; USPAT
4	BRS	S5	54	S3 and performance	US-PGPUB; USPAT
5	BRS	S6	0	("2002/0178048").URPN.	USPAT
6	BRS	S4	4	(huffman and jackie)".in"	US-PGPUB; USPAT
7	BRS	S7	7	(POS cashier (point adj sale)) adj performance	US-PGPUB; USPAT
8	BRS	S8	380	(POS (point adj sale)).ti.	US-PGPUB; USPAT
9	BRS	S9	121	S8 and (cashier performance training)	US-PGPUB; USPAT
10	BRS	S10	59079	performance same (goal monitor monitoring tracking)	US-PGPUB; USPAT
11	BRS	S11	7131	performance adj(goal monitor monitoring tracking)	US-PGPUB; USPAT
12	BRS	S12	367	S11 and "705"/.cccls.	US-PGPUB; USPAT
13	BRS	S13	4005	S12 cashier	US-PGPUB; USPAT
14	BRS	S14	6	S12 and cashier	US-PGPUB; USPAT

	Time Stamp
<b>1</b>	2005/04/12 11:20
<b>2</b>	2005/04/11 11:55
<b>3</b>	2005/04/12 09:59
<b>4</b>	2005/04/11 12:00
<b>5</b>	2005/04/11 12:02
<b>6</b>	2005/04/11 12:05
<b>7</b>	2005/04/11 12:07
<b>8</b>	2005/04/11 12:07
<b>9</b>	2005/04/11 12:10
<b>10</b>	2005/04/11 12:11
<b>11</b>	2005/04/11 12:11
<b>12</b>	2005/04/11 12:11
<b>13</b>	2005/04/11 12:11
<b>14</b>	2005/04/11 12:12

	Type	Ref #	Hits	Search Text	DBs
15	BRS	S15	74	S12 and (POS (point adj sale))	US-PGPUB; USPAT
16	BRS	S16	372	705/11.ccls.	US-PGPUB; USPAT
17	BRS	S17	262	S16 and performance	US-PGPUB; USPAT
18	BRS	S18	18	S17 and (POS)	US-PGPUB; USPAT
19	BRS	S19	10	S16 and cashier	US-PGPUB; USPAT
20	BRS	S20	22	performance adj (motivate motivator motivation)	US-PGPUB; USPAT
21	BRS	S21	1670	performance adj goal	US-PGPUB; USPAT
22	BRS	S22	52	S21 and POS	US-PGPUB; USPAT
23	BRS	S23	577	performance adj feedback	US-PGPUB; USPAT
24	BRS	S24	61	S23 and "705"/.ccls.	US-PGPUB; USPAT
25	BRS	S25	2	("6119097" "5416694").pn.	US-PGPUB; USPAT
26	BRS	S26	0	competency adj based adj human adj resource	US-PGPUB; USPAT
27	BRS	S27	0	"60158415"	US-PGPUB; USPAT

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<b>15</b>	2005/04/11 12:15
<b>16</b>	2005/04/11 12:15
<b>17</b>	2005/04/11 12:15
<b>18</b>	2005/04/11 12:18
<b>19</b>	2005/04/11 12:18
<b>20</b>	2005/04/11 12:20
<b>21</b>	2005/04/11 12:20
<b>22</b>	2005/04/11 12:27
<b>23</b>	2005/04/11 12:27
<b>24</b>	2005/04/11 12:34
<b>25</b>	2005/04/11 12:35
<b>26</b>	2005/04/11 12:36
<b>27</b>	2005/04/11 12:36

Type	Ref #	Hits	Search Text	DBs
28	BRS	S28	269	US-PGPUB; USPAT; USOCR
			("3278680"   "3525818"   "3983474"   "4006538"   "4247895"   "4266271"   "4328544"   "4392119"   "4413277"   "4415065"   "4459663"   "4468750"   "4482976"   "4510351"   "4524266"   "4530067"   "4569421"   "4583280"   "4618936"   "4625086"   "4671772"   "4694483"   "4701849"   "4751631"   "4760245"   "4812126"   "4828257"   "4847791"   "4863384"   "4878176"   "4899292"   "4919418"   "5025372"   "5038284"   "5053956"   "5062103"   "5068787"   "5089960"   "5103408"   "5117353"   "5119295"   "5121319"   "5164897"   "5197004"   "5212635"   "5213555"   "5235509"   "5239460"   "5239462"   "5241649"   "5309355"   "5317503"   "5349678"   "5351186"   "5365425"   "5367627"   "5383111"   "5386555"   "5408210"   "5426282"   "5434394"   "5435320"   "5466200"   "5481647"   "5482139"   "5483444"   "5490060"   "5493490"   "5513250"   "5547439"   "5584025"   "5586937"   "5598487"   "5602982"   "5608785"   "5630071"   "5655997"   "5671362"   "5679001"   "5689100"   "5696702"   "5698834"   "5704009"   "5726984"   "5748899"   "5758322"   "5779549"   "5785632"   "5790536"   "5795155"   "5818909"   "5826240"   "5830158"   "5844400"   "5864616"   "5868578"   "5875431"   "5890995"   "5890997"   "5899963"   "5907547"   "5916063"	



				"5921891"   "5924072"   "5926794"   "5926796"   "5974262"   "5987443"   "5991595"   "6013007"   "6023688"   "6050924"   "6066075"   "6085184"   "6119097"   "6298218"   "6317716"   "6457975").PN. OR ("2002/0156674"   "2002/0178048"   "2002/0184085"   "2004/0210475"   "2005/0038695"   "4413277"   "5172313"   "5212635"   "5239460"   "5416694"   "5826240"   "5980429"   "6049779"   "6094642"   "6119097"   "6585622"   "6792394"   "6853975"   "6871185").URPN.	
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28	2005/04/11 12:41

	Type	Ref #	Hits	Search Text	DBs
29	BRS	S29	9	("5,557,513" "3,808,410" "5,138,638" "4,528,679" "5,305,390" "4,700,295" "5,541,835" "5,390,107" "5,978,772" "5,295,064").pn.	US-PGPUB; USPAT
30	BRS	S30	7	("4266271" "4328544" "4468750" "4524266" "5490060" "5630071" "5748899").pn.	US-PGPUB; USPAT
31	BRS	S31	1	("6792394" ).pn.	US-PGPUB; USPAT
32	BRS	S32	4	("6792,394" "6,795,809" "6,047,261" 2004/0049465 "4,930,093").pn.	US-PGPUB; USPAT
33	BRS	S33	43	("4266271"   "4328544"   "4468750"   "4524266"   "4947346"   "4964077"   "5018082"   "5042006"   "5201034"   "5204968"   "5276608"   "5317688"   "5425140"   "5441415"   "5490060"   "5500795"   "5513308"   "5535321"   "5597312"   "5630071"   "5748899"   "5808907"   "5808908").PN. OR ("6047261"   "6792394").URPN.	US-PGPUB; USPAT; USOCR
34	BRS	S34	1	("5,557,513").pn.	US-PGPUB; USPAT; USOCR
35	BRS	S35	1	("4774662").pn.	US-PGPUB; USPAT
36	BRS	S36	300	(sensormatic adj electronics).as.	US-PGPUB; USPAT
37	BRS	S37	25	S36 and POS	US-PGPUB; USPAT
38	BRS	S38	0	S36 and green.in.	US-PGPUB; USPAT

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<b>29</b>	2005/04/12 07:37
<b>30</b>	2005/04/12 07:40
<b>31</b>	2005/04/12 07:42
<b>32</b>	2005/04/12 07:42
<b>33</b>	2005/04/12 07:50
<b>34</b>	2005/04/12 07:50
<b>35</b>	2005/04/12 08:05
<b>36</b>	2005/04/12 08:05
<b>37</b>	2005/04/12 08:07
<b>38</b>	2005/04/12 08:13

	Type	Ref #	Hits	Search Text	DBs
39	BRS	S39	305	(Point adj sale) same (exception monitoring )	US-PGPUB; USPAT
40	BRS	S40	116	S39 and "705"/.cccls.	US-PGPUB; USPAT
41	BRS	S41	141	S39 and performance	US-PGPUB; USPAT
42	BRS	S42	22	S41 and clerk	US-PGPUB; USPAT
43	BRS	S43	6	masko.in.	US-PGPUB; USPAT
44	BRS	S45	3	S44 and POS and NCR	US-PGPUB; USPAT
45	BRS	S46	3	S44 and ncr	US-PGPUB; USPAT
46	BRS	S44	40	matsko.in.	US-PGPUB; USPAT
47	BRS	S47	0	"09/629,170"	US-PGPUB; USPAT
48	BRS	S48	1	"09629170"	US-PGPUB; USPAT
49	BRS	S49	341	(performance adj (goal metric)) same display	US-PGPUB; USPAT
50	BRS	S50	106	S49 and pos	US-PGPUB; USPAT
51	BRS	S51	3822	(performance adj (goal metric)) adjdisplay	US-PGPUB; USPAT
52	BRS	S52	9	(performance adj (goal metric)) adj display	US-PGPUB; USPAT

	Time Stamp
39	2005/04/12 08:13
40	2005/04/12 08:14
41	2005/04/12 08:14
42	2005/04/12 08:49
43	2005/04/12 08:50
44	2005/04/12 08:50
45	2005/04/12 08:51
46	2005/04/12 08:53
47	2005/04/12 08:53
48	2005/04/12 08:55
49	2005/04/12 08:55
50	2005/04/12 08:55
51	2005/04/12 08:55
52	2005/04/12 08:55

Type	Ref #	Hits	Search Text	DBs
53	BRS	S53 27	(US-20020156674-\$ or US-20020178048-\$ or US-20020184085-\$ or US-20040210475-\$ or US-20040215503-\$ or US-20050038695-\$).did. or (US-4413277-\$ or US-4671772-\$ or US-5172313-\$ or US-5212635-\$ or US-5239460-\$ or US-5416694-\$ or US-5826240-\$ or US-5864616-\$ or US-5980429-\$ or US-6049779-\$ or US-6094642-\$ or US-6119097-\$ or US-6157808-\$ or US-6585622-\$ or US-6792394-\$ or US-6853975-\$ or US-6871185-\$ or US-6047261-\$ or US-6795809-\$ or US-5500795-\$ or US-6871195-\$).did.	US-PGPUB; USPAT
54	BRS	S54 7	S53 and pos	US-PGPUB; USPAT
55	BRS	S56 0	S55 and pos	US-PGPUB; USPAT
56	BRS	S57 1	S55 and cashier	US-PGPUB; USPAT
57	BRS	S58 9	S53 and target	US-PGPUB; USPAT
58	BRS	S59 0	dispalysame (target goal) same performance	US-PGPUB; USPAT
59	BRS	S60 1465	display same (target goal) same performance	US-PGPUB; USPAT
60	BRS	S61 1	display adj (target goal) adj performance	US-PGPUB; USPAT

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53	2005/04/12 09:59
54	2005/04/12 09:59
55	2005/04/12 09:59
56	2005/04/12 10:12
57	2005/04/12 10:16
58	2005/04/12 10:16
59	2005/04/12 10:16
60	2005/04/12 10:17



	Type	Ref #	Hits	Search Text	DBs
61	BRS	S62	6	display near (target goal) near performance	US-PGPUB; USPAT
62	BRS	S55	10	("3,675,204" "4,413,277" "5,172,313" "5,212,635" "5,239,460" "5,623,404" "5,684,964" "5,826,240" "5,956,695" "5,980,429").pn.	US-PGPUB; USPAT
63	BRS	S63	17	cashier near performance	US-PGPUB; USPAT
64	BRS	S64	7	(point adj sale) near performance	US-PGPUB; USPAT
65	BRS	S65	27	(cashier clerk) near (productivity performance)	US-PGPUB; USPAT

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	Time Stamp
61	2005/04/12 10:17
62	2005/04/12 11:12
63	2005/04/12 11:13
64	2005/04/12 11:13
65	2005/04/12 11:21